

NAVIGATE



Education That Works



Big Picture

- Technological solution
- Developed by Education Advisory Board (EAB)
- EAB serve as consultants
- CCC implementing two components:
 - Student Onboarding
 - 360 Advisor/Advising (including Early Alert)

Leadership Team

- Dion Baird (Technical)
- David Plotkin (Sponsor)
- Tara Sprehe (Lead)
 - Max Wedding (Project Coordinator)

Weekly check-ins with EAB consultants

Implementation Team

- Workgroup of Guided Pathways Task Force:
 - Tara Sprehe (Lead)
 - Max Wedding (Project Manager)
 - AFaC Applied Information Technology Specialist (when hired)
 - Stephen Brouwers
 - Lori Hall (Communications/Training Co-BTL)
 - John Ginsburg (Onboarding BTL)
 - Kara Leonard (Advising BTL)
 - Lindsey Pierce (Communications/Training Co-BTL)

Outcomes

- As part of Guided Pathways:
 - Provide structured (guided) steps (pathways) for students by:
 - Students making informed decisions on program of study
 - Connecting students with the right resources at the right time
 - Receiving “to do” lists/next steps (FAFSA, Advising Sessions, Orientation)

Outcomes Cont.

- Significantly enhanced communication/relationships with Advisor and Career Coaches and Faculty
- Improve intervention efforts (early alert)

(This doesn't do the product justice. You have to see the demo...coming soon!)

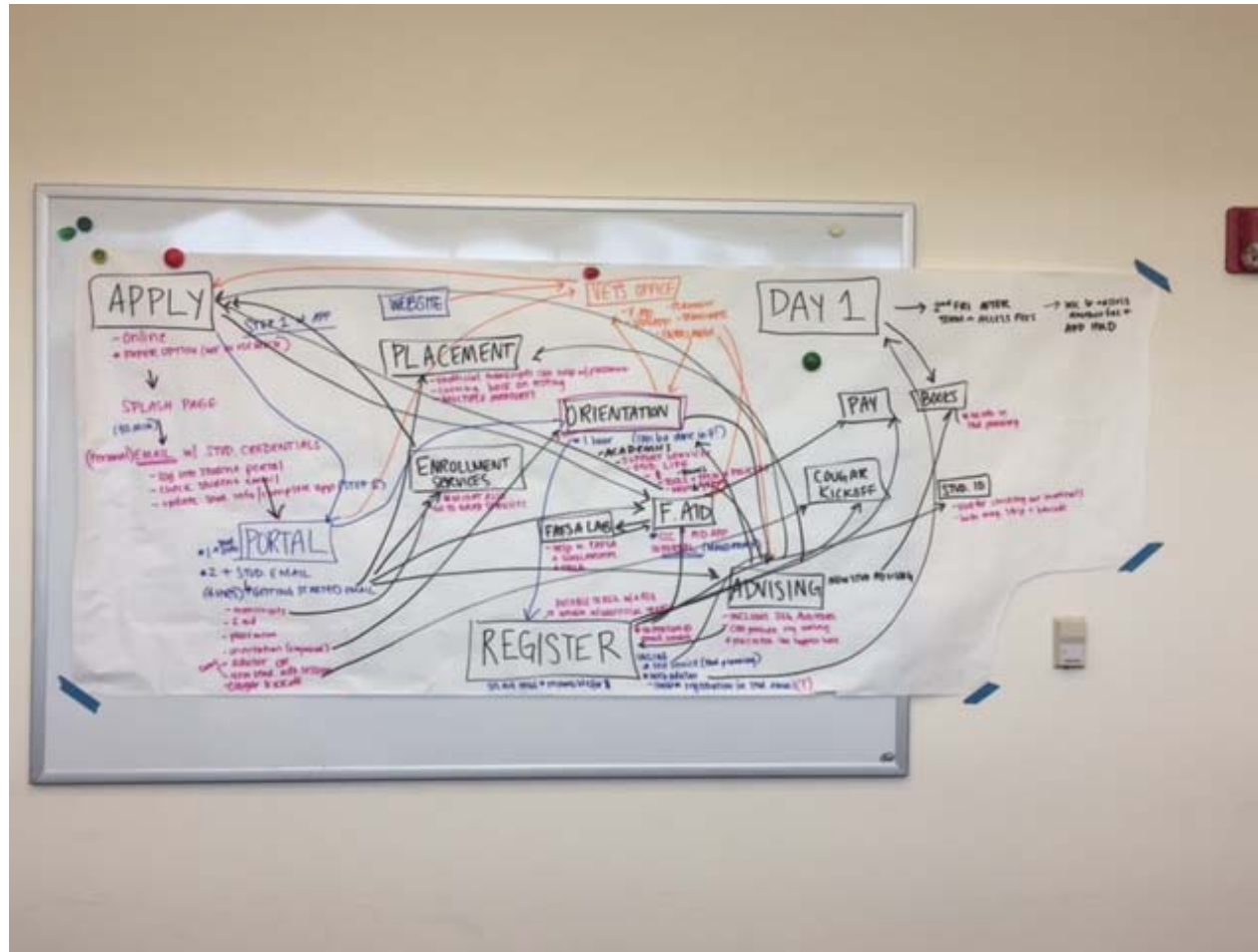
Navigate Includes:

- **Onboarding and Student Retention Path:**
 - Onboarding/dynamic student path
 - Deep linking to key resources
 - Program explorer
 - Placement Scores
 - Mobile alerts/real-time nudging
 - Student quick polls/surveys
 - Mobile app and desk top version
- **360 Advisor**
 - Early alerts
 - Custom student profile
 - Progress tracking
 - Multi-modal campaigns
 - Case management
 - Appointment scheduling
 - Advanced student search
 - Reporting
 - Advisor messaging
 - Bulk messaging
 - Kiosk services
 - Tutoring management

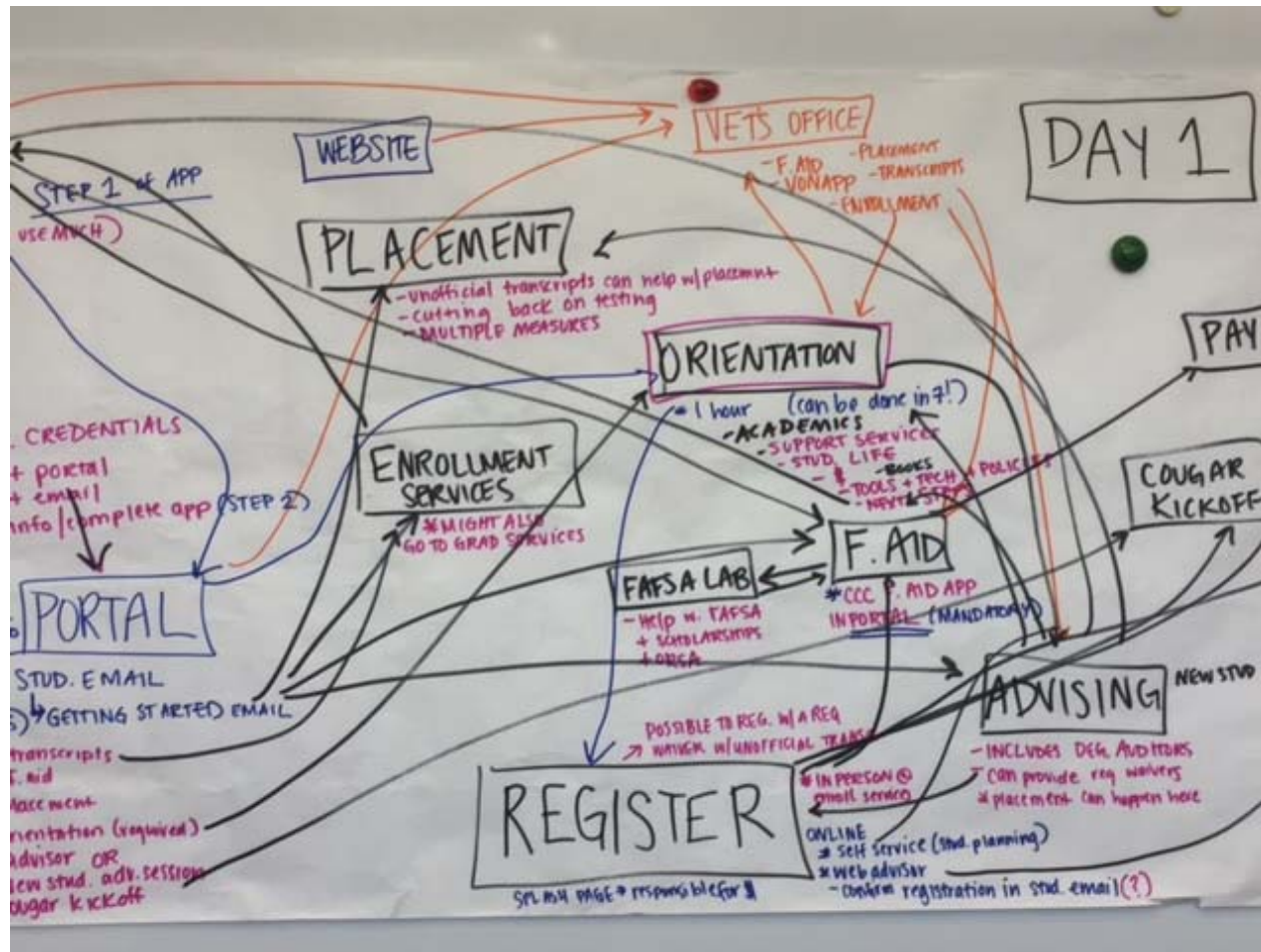
Kickoff Event

- August 17, 2017
- 47 CCC faculty and staff members attended demo
- Various teams attended working sessions
- Mapped student onboarding process
- Mapped technology
- Ecosystem assessment

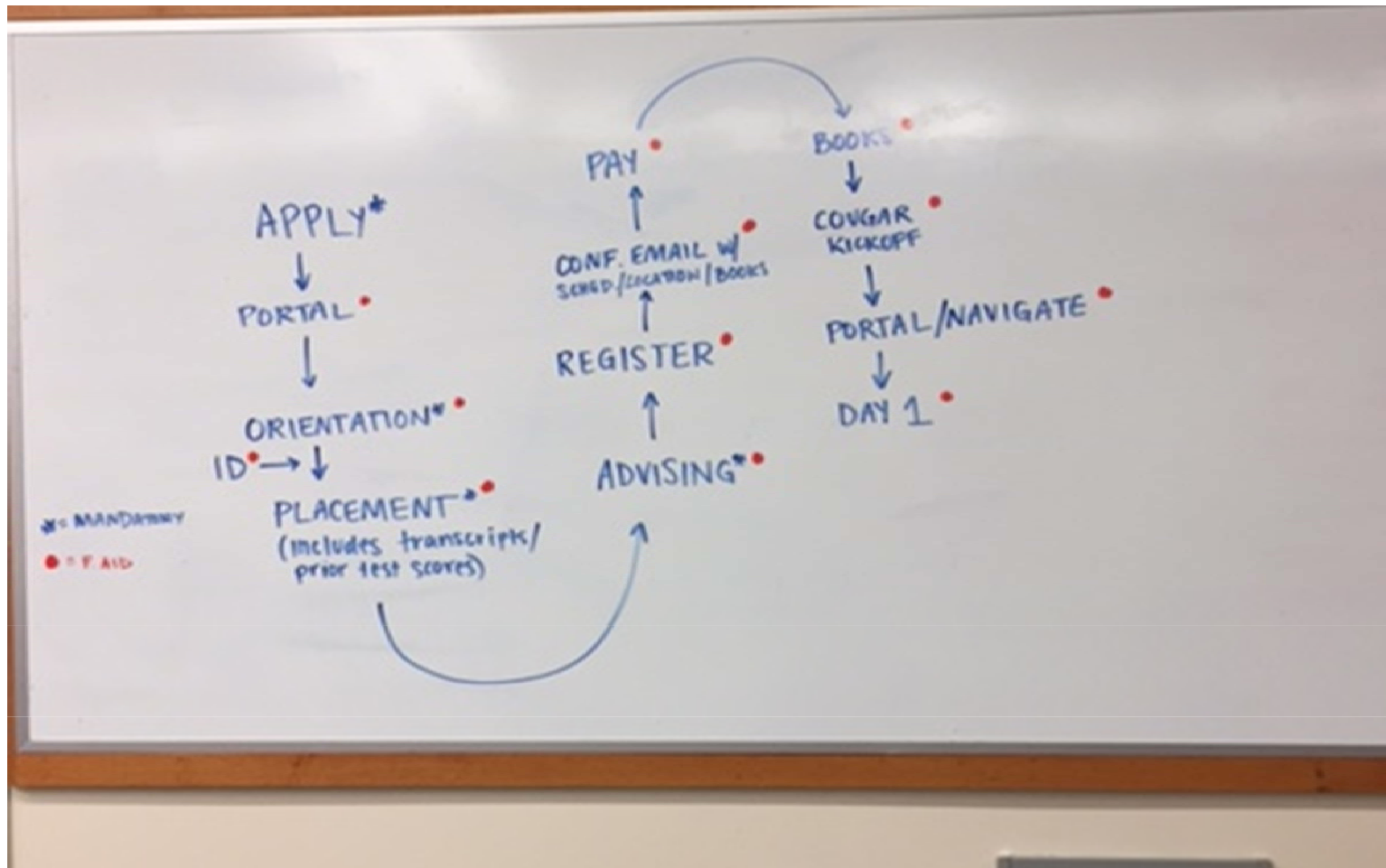
Onboarding Current State



Onboarding Current State



Future State Map



Next Steps

- October 9 – Opportunities Assessment
 - Recommend best practices
 - Develop implementation strategy
 - Complete data extraction
- October 23/24 – Navigate Summit
 - Sue Goff, David Plotkin, Tara Sprehe
- October/November – Build Teams begin work (organize paths, build content, etc.)

Timeline

- **October-November**
 - Site configuration
 - Validate test site
 - Sign-off on final site
- **December-January**
 - On site training
 - Workflow update and practice
- **January – February**
 - Slow roll out of Navigate to pilot teams/students

Questions?